

MARCH 09-10 | ONLINE EVENT



4TH ANNUAL WORLD OPERATIONAL EXCELLENCE DIRECTORS FORUM 2022

SPEAKERS

ANDRAE KIRKLAND
SENIOR PROGRAM MANAGER



TWITTER

ANDREA HAASE
CONTINUOUS IMPROVEMENT
MANAGER



ROLLS-ROYCE

VETRIVEL JANAKIRAMAN
DIRECTOR OPERATIONAL
EXCELLENCE



ROCHE

CINZIA CORSETTI
HEAD OF GLOBAL MARKETS
INNOVABILITY



ENEL

DONALD KUK
CHIEF TRANSFORMATION
OFFICER



ALLERGAN

ANNA JASPERS-MARTENS
DIRECTOR BUSINESS
EXCELLENCE & ASSET
MANAGEMENT



VATTENFALL

HEIKO WITTE
BUSINESS DEVELOPMENT
CONSULTANT DIGITAL (R2DL)



ROLLS-ROYCE

JASON CASEY
DEPUTY MANAGING DIRECTOR



ARDMAC

YOUNES HILALI
DIRECTOR, ASEPTIC OPERATIONS



GSK

BRENT WONG
DIRECTOR OF OPERATIONS



SIGNODE

SOHEYL KADJANI
EVP / HEAD OF IT STRATEGY,
TRANSFORMATION AND
INNOVATION



FAB BANK

SCOTT MACLINTYRE
SR. ORGANIZATIONAL CATALYST



VANGUARD

ASHUTOSH PANDEY
HEAD OF QBE & PROCESS
RE-ENGINEERING



NOKIA

CAROLYN LUM
VICE PRESIDENT
OPERATIONAL
EXCELLENCE



PHILIPS HEALTHTECH

SPONSORS

WHY TO ATTEND

4TH ANNUAL WORLD OPERATIONAL EXCELLENCE
DIRECTORS FORUM 2022 MARCH 09-10 | ONLINE EVENT



Operational Excellence drives performance levels that really change the company's competitive position in the marketplace. In today's dynamic business environment, it is very difficult to predict what your competition will do next. Operational Excellence looks beyond competitors for drivers based on customers. It helps your organization challenge itself and achieve its optimum potential. Operational Excellence helps companies focus their efforts at establishing winning Best Practices and a core competitive advantage.

All of this creates a crucial challenge for the businesses. Like, how to stay competitive on the market in such a rapid transformation? What are the ways to gain from the technological change?

Operational Excellence is the Journey of Creating Sustainable Value, a journey not a destination.

Join us in this 2 days event to get ready for the journey and hear the best practices from +14 speakers around the globe. We will be introducing OPEX as a virtual option to ensure innovations are still able to happen during these trying times. Allowing real-time live Online streaming, ensuring knowledge can be shared and contacts can be made, even in these challenging times.

WHO SHOULD ATTEND

VPS, DIRECTORS, HEADS, MANAGERS OF:

- Operational Excellence
- Business Excellence
- Business Process Management (BPM)/Business Process Excellence/
- Business Process Improvement
- Process Improvement/Process Management/Process Excellence
- Performance Improvement/Performance Management
- Operational Improvement
- Transformational Excellence
- Business Transformation
- Change Management
- Business Excellence
- Lean Management/Lean Expert/Lean Specialist
- Six Sigma
- Master Black Belt/Green Belt/Yellow Belt/White Belt
- Organizational Development
- Software Consultancy
- Strategy Planning
- Quality/Quality Assurance
- Business Delivery
- Lean Manufacturing
- Continuous Improvement
- Production Systems
- Research
- Innovation
- Technology
- Site and Plant Managers
- Quality and Safety
- Energy Efficiency
- Manufacturing Strategy and Quality
- Manufacturing Driven Processes
- Manufacturing Coordination and Production Excellence

FROM (CROSS INDUSTRY):

- Finance, Banking, Insurance
- Financial Institutions and Financial Services
- Retail
- Power & Energy
- Airlines and Hotel Groups
- Software Consultancy
- Oil and Gas Companies
- Transport
- Chemical Companies
- Pharmaceutical
- Electronics
- Construction
- E-Commerce and Internet Business
- IT Vendors
- Mining
- Automotive
- FMCG
- Manufacturing Companies

FOR SPONSORS

Virtually meeting with key decision makers and qualified buyers during our exclusive conference with a great return on your investment. We offer a selection of sponsorship options that will increase the opportunity to develop new relationships during our events. Our sponsorship team can work with you to create an innovative sponsorship package tailored to the exact needs of you and your company which will suit your budget while maximizing your value.

Want to see our sponsorship packages?

Please contact info@amistatgroup.com for more information

SESSIONS

4TH ANNUAL WORLD OPERATIONAL EXCELLENCE DIRECTORS ONLINE FORUM 2021 DAY ONE 09/03/2022 CET

Virtual Morning Coffee & Registration

08:00 - 08:45 CET

Chairperson's Opening Remarks

08:45 - 09:00 CET

Leadership Lessons from the spiritual world

09:00 - 09:30 CET

- Relationship between spirituality and leadership
- Purpose of Leadership in a transformation
- Spiritual characteristics missing in today's leadership
- Leadership looking Inwards – self

VETRIVEL JANAKIRAMAN
DIRECTOR OPERATIONAL EXCELLENCE
ROCHE

The inevitability of Technology Transformation in Financial Sectors

09:35- 10:05 CET

- A new sector of competitors providing financial services. Cooperation within the
- Fintech alliances and the bank industries.
- Cross-border compliance in the digital age.

SOHEYL KADJANI
EVP / HEAD OF IT STRATEGY,
TRANSFORMATION AND INNOVATION
FAB BANK

How digitization drives and supports transformation within a global engineering organization

10:10 - 10:40 CET

- Digital enablers for transformation
- Digital Visual Management to support hybrid-working and to drive agility and continuous improvement
- Change management in a large organisation

ANDREA HAASE
CONTINUOUS IMPROVEMENT MANAGER
&
HEIKO WITTE
BUSINESS DEVELOPMENT CONSULTANT
DIGITAL (R2DL)
ROLLS-ROYCE

Networking & Refreshment Break

10:40 - 11:10 CET

Power of communication- CRM system. Measurement of reputation of company and employees engagement

11:10 - 11:40 CET

- Cross functional cooperation by using CRM software.
- Improvement of performance by getting organized feedback.
- Communication with employees as a key in Human Resources field.

RESERVED FOR SPONSORS

Processes, operations and strategy In uncertain post covid time

11:45 - 12:15 CET

- Adopting supply chains to unexpected events.
- Building resistance thanks to new development opportunities.
- Liquidity control.

ANNA HELENE JASPERS-MARTENS
DIRECTOR BUSINESS EXCELLENCE & ASSET
MANAGEMENT
VATTENFALL

Networking & Lunch Break

12:15- 13:30 CET

Use of digital tools

13:30 - 14:00 CET

- Creating an innovation
- Mastering the law of hundred cities
- Operational excellence and lower costs at once

RESERVED FOR SPONSORS

Culture Transformation in Practice

14:05 - 14:35 CET

- Culture required for High Performing Teams
- Psychological Safety and Trust
- Servant Leadership
- Empowering everyone to make decisions

SCOTT MACLNTYRE
SENIOR ORGANIZATIONAL CATALYST
VANGUARD

Cognitive Automation, Improving Your Operational Excellence

14:40 - 15:10 CET

- What is Cognitive Automation?
- Evaluating processes to determine best technology use case
- Strategies to drive Operational Excellence for tech solution deployments

ANDRAE KIRKLAND
SENIOR PROGRAM MANAGER
TWITTER

Networking & Refreshment Break

15:10 - 15:40 CET

Panel Discussion: Disruptive innovation- what do we learn from them?

15:40 - 16:10 CET

A COMBINED EFFORT OF SPEAKERS FROM
DAY ONE

End of Day One - Closing word from the Chair

16:15 - 16:25 CET

Virtual Drinks Reception

16:30 - 18:30 CET

SESSIONS

4TH ANNUAL WORLD OPERATIONAL EXCELLENCE DIRECTORS ONLINE FORUM 2021 DAY TWO 10/03/2022 CET

Morning Coffee

08:30 - 08:50 CET

Chairperson's Opening Remarks

08:50 - 09:00 CET

Strength and Comprehensiveness. Audit

09:00 - 09:30 CET

- Innovative auditing. How is the profession changing?
- Audit as a protection of a company

RESERVED FOR SPONSORS

Leading process transformations in telecom industry towards next-gen digitalization

09:35 - 10:05 CET

- What are the key challenges w.r.t processes, transformation and digitalization
- Why is a need to transform to next-gen processes
- Case study examples of success

ASHUTOSH PANDEY
HEAD OF QBE AND PROCESS REENGINEERING
NOKIA

KPI and Team Development

10:10 - 10:40 CET

- High performance elements.
- Importance of communication.
- Listen and learn.

JASON CASEY
DEPUTY MANAGING DIRECTOR
ARDMAC

Networking & Refreshment Break

10:40 - 11:10 CET

The role of customer in the energy transition

11:10 - 11:40 CET

- Customer Centric Company to answer customer's needs constantly changing
- Customer empowerment with the implementation of sustainable, environmental, social and circular economy project
- The role of new technologies and digitalization to foster consumer choice & self-consumption
- A data driven approach to improve customer value and efficiency

CINZIA CORSETTI
HEAD OF GLOBAL MARKETS INNOVABILITY
ENEL

Case studies-operations during launching key products

11:45 - 12:15 CET

- Product diversification strategy. The process of applying it to a business.
- Personal professional goal while developing for.
- How to keep creativity correlated with business.

RESERVED FOR SPONSORS

Networking & Lunch Break

12:15 - 13:30 CET

Automatization as the future of operations excellence

13:30 - 14:00 CET

- Types of manufacturing automatization. Different ways to improve production.
- Robotics engineers are not rare anymore. How to get connected with the right system solutions providers.

YOUNES HILALI
DIRECTOR, ASEPTIC OPERATIONS
GSK

Driving Operational Excellence at the Enterprise Level

14:05 - 14:35 CET

- Re-defining the culture at your company
- Building operational excellence capabilities to drive business impact
- Leading and Sustaining an Enterprise-Wide Continuous Improvement Strategy

CAROLYN LUM
VICE PRESIDENT OPERATIONAL EXCELLENCE
PHILIPS HEALTHTECH

Post COVID Innovation

14:40 - 15:10 CET

- The impact of a crisis on investment spend
- Determinants of innovation speed & acceleration
- Devolve to evolve – reactions to the global chip shortage
- COVID-19 silver lining

BRENT WONG
DIRECTOR OF OPERATIONS
SIGNODE

Simultaneously Deploying A.I., RPA, and OPEX to Optimize Your Post-CV Business

15:15 - 15:45 CET

DONALD KUK
CHIEF TRANSFORMATION OFFICER
ALLERGAN

Discussion: Advantages of 2020/2021 operational changes

15:50 - 16:30 CET

Mr. Kuk's presentation will reveal his multiple industry award winning zero defect and rapid process reengineering methods as a means of accelerating your company's performance improvement through simultaneous process and automation deployment.

PANEL DISCUSSION

End of Day Two and the Conference Closing word from the Chair

16:30 - 16:45 CET

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4TH ANNUAL WORLD OPERATIONAL EXCELLENCE DIRECTORS FORUM 2022

Here at Amistat Group, we believe in the importance of shared knowledge and experience, especially now during these trying times of crisis where it is difficult for this knowledge and experience to be shared. This is why we have teamed up with Silicon Valley based Virtual platform company, Whova. To bring the experience and knowledge straight to you anywhere in the world, be that from the comfort of your home office or in your respected companies office. Our range of Virtual events will bring the industry leaders from the industry leading companies together to discuss the important topics affecting your industry, these industries ranging from: Machinery & Off Highway development to Pharmaceuticals & Manufacturing and everything in between.



About Whova

Whova is an all-in-one event management solution that makes events modern and trendy, attracts and engages attendees effectively, and helps event organizers save time when managing event logistics. Whova's platform consists of an award-winning event app, easy online registration, powerful event marketing, and time-saving event management tools

Whova for Attendees

Whova provides many benefits for you as an attendee. You receive all the information for the event in one convenient location including:

Agenda for the event, list of all the attendees at the event, direct links to the sessions, specific tabs for exhibitors and sponsors, direct messaging with all attendees, Speakers & exhibitors and a community tab where deep conversation with your peers can happen in a round table format. Attendees are able to network like never before by being able to do such things as: Scanning business cards and storing the contact information, as well as exchanging contact and company information digitally. Please see the link for more information on the benefits for attending a event held on Whova & also the benefits of using the mobile application <https://whova.com/faq/why-should-i-download-whova-app/>

Benefits for sponsoring an event on Whova

Whova provides features for you to promote your business, product and service with customized logos, links, and streaming Options. Whilst it also supports advertisements with banners running on the app at all times. Have your advertisements visible to your attendees before, during and after the events, as well as having full analytics to see the amount of people viewing your virtual Booth or sponsor page and having direct contact with all the attendees and speakers at the event.

You can easily set up your own company descriptions, photos, coupons. At the same time, sponsors can set up video presentations, either by attaching a livestream link or uploading videos. What's more, sponsors can directly interact with attendees on the profile page with instant messages.

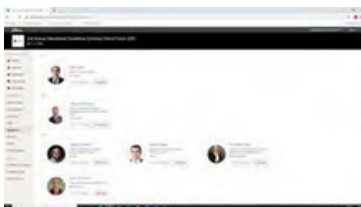
This direct engagement can give attendees a strong idea of the advantages of your company, as well as developing positive relationships that can lead to potential future business and partnerships.

See Link for a full description of Sponsoring an event on Whova and its benefits

<https://whova.com/blog/whovas-new-sponsor-center-helps-bring-great-roi-virtual-event-sponsors/>

Using whova's Mobile Application & its benefits

Please see <https://whova.com/faq/why-should-i-download-whova-app/> for full details on the benefits of using the mobile application.



FAQ AND IMPORTANT INFORMATION

AT AMISTAT GROUP WE WE ARE ALWAYS HAPPY AND HERE FOR YOU TO ANSWER ALL YOUR QUESTIONS. PLEASE TAKE A MINUTE TO SEE IF THE ANSWER TO YOUR QUESTION IS ALREADY HERE.

- **How could I secure a place at the event?** To secure your place, please email us back your registration form (last page of the agenda) with the attendance details.
- **Could we register for the conference if we do not know the name of the attending delegate(s)?**
- Yes! Please email us the registration form without the name(s) of the attendees in the names section of the registration form please use "TBA" (to be announced). The name(s) can be provided up to 1 week prior to the event.
- **Could I register online?** Sure! Please provide the full details on the online registration page and your contacts. We will contact you promptly to assist you on how to proceed with the registration.
- **How Could I pay?** We accept payment via bank transfer. We also accept VISA, Mastercard and Diners. Once we receive your registration, we confirm your place and send you the invoice with the payment options.
- **Would I get access to the presentation after the conference?** Yes, all presentations will be made available to participants approximately 7-10 days after the conference. You will receive an email from our operations to download the slides in PDF format.
- **Would the sessions be recorded? Would I get access to the presentation after the conference?**
Yes, all sessions will be made available to participants approximately 7-10 days after the conference. You will receive an email from our operations to download the videos. They will also stay available approximately 3 months after the event dates so you could always come back to them and watch again.
- **What is the difference between 'Vendor' and 'End User'?**
Vendors are companies who mainly provide software solutions whose aim of attending the conference is to find clients/business partners who are interested in their solutions while consultants are also attendees who attend the event to find new clients, while **End Users** are attendees who attend the conference to listen to the speaker's presentations and network to get new ideas for their companies.
- **Could you please clarify the difference between the three options tickets? End user/Vendor/Session recorded? And what is included in either online or recorded session?**
The End user & Vendor online passes include:
 1. Real Time online attendance to the event, participating in all live session, participation to the QA session and virtual networking breaks, polls, surveys, panel discussion, group chats, networking and session recordings.
 2. All the session will be recorded, uploaded to the platform after the event (within 7-10 days post the event dates), you will also have access post-dates so you can always come back to them and rewatch for approximately 3 months after the event dates.
 3. The online attendance package includes the option to download the presentations.
 4. The online attendance package includes the option to download the recorded sessions.

The session recorded package will be just that, offline access post event date, with access to PDF Presentations and recorded video sessions.
- **Do we need to pay additional €899 for recording of sessions or is for those delegates who are unable to attend the forum but still would like access to the material and the discussions?**
No, the delegates who are paid delegates but cannot make the live sessions will have full access to the on-demand service which will be set up one week after the event.
- **Is substitution possible?** In case you will not be able to attend the event after registration, it is possible to nominate a substitute to replace you for no extra cost. The name of the substitute to be provided 7 days prior to the event.
- **What is the time zone of the event?** The time zone of our events is **CET** (Central European Time) unless stated otherwise.

REGISTRATION FORM

BOOKING LINE:

Please send your completed registration form by email to: Amelia Ross
amelia@opex-summit.com
T: +420 216 216 676



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REGISTRATION PACKAGES

END USER DELEGATE - 2 Day Online Conference	€1499
VENDOR DELEGATE - 2 Day Online Conference	€1999
SESSION RECORDED PACKAGE	€899

The End user & vendor passes include online access to all presentation for the two days including live Q&A sessions, polls, surveys, panel discussion, group chats and session recordings.

DELEGATE DETAILS

NAME	<input type="text"/>	NAME	<input type="text"/>
POSITION	<input type="text"/>	POSITION	<input type="text"/>
EMAIL	<input type="text"/>	EMAIL	<input type="text"/>
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COMPANY	<input type="text"/>		
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PHONE	<input type="text"/>		
VAT	<input type="text"/>		
DATE	<input type="text"/>		
SIGNATURE	<input type="text"/>		

By signing this document you agree that your information will be shared with conference attendees only for networking reasons.

By signing this document you agree that your information will be used by the conference organizers for processing your registration. Part of the registration, is processing your email on a 3rd party events management platform.

No other 3rd Party will have access to these details except for processing your registration in line with GDPR.

If you have any questions, please contact info@amistatgroup.com

TERMS AND CONDITIONS

By sending this form, I confirm that I have read and accepted the and conditions detailed below.

Payment Terms:

Payment is due in full and is required within five (5) business days from the registration date. It includes lunches, refreshments and detailed conference materials.

Full Payment must be received prior to the conference date, otherwise Amistat Group reserves the right to reject the attendance.

Substitution, Cancellation and Postponement Policy:

Substitute delegates are welcome at any time providing adequate notice, typically three (3) business days. No extra charges will be imposed. All registrations carry 50% cancellation liability once signed registration form has been received by Amistat Group. Considering that the full payment is already received by Amistat Group and the client is unable to attend, cancellations shall be received in writing not less than ten (10) days prior to the conference, the client will receive a 80% credit note valid for 1 year to be used at any other event held by Amistat Group within one year from the date of issuance of such credit. Amistat Group is obliged to inform the client of the upcoming events, 20% of the registrations fees will be retained by as a registration processing charges. The client will still receive the documentation package of the conference regardless of the attendance status.

Should Amistat Group postpones or cancels an event for any reason, the registered client will receive a 100% credit note valid for one year to be used at any other Amistat Group event within 12 months from the date of issuance of such a credit note.

Amistat Group is obliged to inform the client of the new dates of the postponed event and the other upcoming events. Amistat Group carries no liability because of such postponement or cancellation. Further claims are excluded.

Copyright:

All Intellectual Property rights in all materials produced or distributed by Amistat Group in connection with this event is expressly reserved and any unauthorized duplication, know-how, trademarks, registered designs, publication or distribution and inventions provided by Amistat Group is strictly prohibited and will be governed in accordance with the law of the Czech Republic.

Data Privacy and Protection:

The customer consents that the data submitted in the registration form are correct, the data will be treated as highly confidential, will be kept and used only by Amistat Group.

Amistat Group are obliged not publish, distribute, sell or make them available to any other parties.

Amistat Group claims that it protects personal data in accordance with law. By registering for one of our events, you give us permission to keep you informed of future events and content within your field of interest.

We will only send the relevant information (by email, or phone). If you wish to subscribe, and for more information regarding how we use your data, your rights and our privacy policy, please send an email to info@amistatgroup.com or dpo@amistatgroup.com

Force Majeure:

Please note that while speakers and topics were confirmed at the time of publishing and every effort will be made to adhere to the advertised package, unpredictable circumstances might force substitutions, or cancellations of the speakers and/or topics. Amistat Group reserves the right to modify the panel of speakers and/or topics whenever seen necessary without any liability whatsoever.

Amistat Group is obliged to notify any substitutions or alterations to the event agenda and the website. Further claims are excluded. Amistat Group carries no liability whatsoever in the case of extraordinary circumstances, such as and not limited to, Act of God, natural disasters, war, flood, extreme weather that hinders performance of the event in the condition impossibility or impracticality.